

<Notice of Year-End and New Year's Holiday Closure>

December 1, 2025

Dear Valued Customers,

We would like to inform you that our office will be closed for the New Year's holiday from December 27th to January 4th.

During this period, processing may be delayed due to higher-than-usual cargo volumes.

The holiday schedules for each branch are as follows:

- Japan : December 27th 2025 ~ January 4th 2026
- China : January 1st ~ 3rd January 2026
- Hong Kong : December 25th ~ December 26th 2025 & January 1st 2026
- Taiwan : January 1st 2026

- ※ 1 : Due to the high concentration of shipments before and after the holiday period, customs clearance and delivery may take longer than usual. We kindly ask that you arrange your shipments with sufficient lead time.
- ※ 2 : For pickup and delivery schedules before and after the holidays, please contact your local office.
- ※ 3 : Only pickup services in select areas of Tokyo and Osaka, as well as our customer service center, will be in operation on December 27, 2025.
- ※ 4 : For import shipments that are scheduled for dispatch on or after Saturday, December 27, 2025 (and cannot be delivered by Friday, December 26, 2025), delivery will take place on or after Monday, January 5, 2026.

If you require delivery between December 27, 2025 and January 4, 2026, please contact our Customer Service in advance.