

Notice of Business Days During the Obon Holiday Period

July 2025

We would like to inform you of our business days during the Obon holiday period as follows. Please note that due to circumstances, customs clearance and delivery may take additional time. We appreciate your understanding and patience in this matter.

Sincerely,

Saturday, August 9th	Sunday, August 10th	Monday, August 11th	Tuesday, August 12th	Wednesday, August 13th	Thursday, August 14th	Friday, August 15th	Saturday, August 16th	Sunday, August 17th
Normal Business Days	Closed	National Holiday	Normal Business Days	Normal Business Days	Normal Business Days	Normal Business Days	Closed※Note4	Closed

Note 1: Please allow extra time for customs clearance and delivery, as it may take longer than usual.

We kindly ask you to ship your parcels with sufficient lead time.

Note 2: For collection and delivery schedules, please contact local branch, sales, or customer service.

Note 3: Import customs clearance will be available during the Obon holiday period. However, deliveries from August 9 to August 17 will be handled on a request basis.

If you would like to request delivery during the Obon period (August 9–17), please contact customer service in advance.

Note 4: Export customs clearance on Saturday, August 16, 2025 will be handled only for shipments directly arriving at the Narita and Kansai branch offices.

Customer Service

Phone Hours of Operation:

Weekdays: 9:00 AM – 6:00 PM

Saturdays: 9:00 AM – 5:00 PM

TEL : 050-5434-9991